



## Quality Policy

QC Comms Quality Policy aims to provide project, construction, and technical management services to customers primarily within the telecommunications industry that fully satisfy and comply with their needs and ultimately exceed their expectations.

QC Comms recognises that the most important resource to any organisation is its people and is committed to the ongoing development of a quality-based operational culture, empowering staff with the principles of quality-focused management in the pursuit of continual improvement and high standards resulting in customer satisfaction. Key objectives include the execution of customer programme schedules and maintaining strict budgetary requirements.

Our aim in implementing this Quality Policy is to ensure that QC Comms consistently provides the highest level of service performance and operational efficiency which satisfies both the goals and objectives of the organisation and more importantly, the requirements of our customers. This will be achieved by ensuring all company activities are conducted in compliance with the requirements of AS/NZS ISO 9001, as well as being in accordance with relevant safety, environmental, contractual, and regulatory requirements.

QC Comms is committed to continually improving the effectiveness of its Quality Management System by providing a sustainable yet flexible framework for establishing and evolving procedures to suit organisational and client-based quality objectives.

All changes and improvements to the quality management systems will be communicated throughout the organisation and the system will be regularly reviewed in line with the relevant standards to ensure its continuing suitability.

A handwritten signature in black ink, appearing to read 'S. Colley'.

**Steve Colley**  
 Managing Director  
 QC Comms  
 Revised July 2021

